



Tel 631-842-9200 ■ Fax 631-842-9201 ■ 888-MARK-TEN  
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# RETURN AND SERVICE FORM

## IMPORTANT:

All fields of this form **must** be completed to ensure that your Mark-10 products are processed correctly.

**RMA #** \_\_\_\_\_

Assigned by a Mark-10 representative

Include this form with your Mark-10 products when shipping them to us.

Ensure that the items are packaged securely (preferably in their original packaging) to prevent damage during shipment. This is especially important for gauges and sensors with capacities of 50 ozin or less. For TT03/MGT torque gauges and R50/STJ torque sensors, it is essential to reinsert the original protective tubing around the chuck. Contact Mark-10 if you are missing this tubing.

If, at the customer's request, the products are returned without repair, a \$75.00 evaluation fee will apply.

Please do not hesitate to contact us with any questions.

## CONTACT INFORMATION

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Return Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

State/Prov: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Country: \_\_\_\_\_

Tel: \_\_\_\_\_ Ext: \_\_\_\_\_

Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

## RETURNED ITEMS

Qty.	Model No. <sup>1</sup>	Serial No. <sup>2</sup>

### 1. Model No.

Gauges: on lower part of instrument in window, ex: M5-20  
Sensors: on connector, ex: MR50-12  
Test stands: in front of controller, or underside of base, ex: TSTM

### 2. Serial No.

Gauges and test stands: Four-, five-, or seven-digit number, either adjacent to model number or below the barcode on a separate label.  
Sensors: on connector, opposite side of model number

## ACTION REQUEST

Please be specific.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Cut out the mailing label(s) below and affix it to your packaging

MARK-10 CORPORATION  
REPAIRS AND RETURNS DEPT.  
11 DIXON AVENUE  
COPIAGUE, NY 11726 USA  
RMA # \_\_\_\_\_

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